

## **Case Study**

# Non-Profit Organization Cloud Migration



The company is a non-profit organization, founded on 1979 in Los Angeles. They were California's first staff-facilitated peer support program for people with mental illness. The company has evolved and expanded in its 35 years of operation and earned the distinction as a "Partners in CARE" (Community Access to Recovery and Empowerment) model, a national Mental Health America initiative to spread successful ways of serving people with mental illness.

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#### **Benefits**

- Allowed the business to experience a vast amount of cost reduction by getting rid of hardware, maintenance, upgrade, and licensing costs.
- ✓ Transformed current network infrastructure into a modern cloud-centric architecture.
- ✓ Flexibility of storage capacity. Add as needed.
- High level of cybersecurity, able to monitor network in real time.

## Challenges

The company needed solutions to migrate company data from an on-premises server to the cloud. They wanted to eliminate the need for physical servers due to the considerably high cost of maintenance, upgrades, license renewals, and in the case of hardware failure, replacement. Physical servers also do not offer the flexibility to scale storage space up and down as needed. The organization was also interested in the environmental benefits of transitioning to the cloud, such as reduced energy consumption, using less hardware, and an overall smaller carbon footprint in the environment. "Simplicit Technologies has been our IT company for years. This last year we needed to migrate to working from a server-based system to the cloud. Simplicit was extraordinary in assisting us with making this transition. They are incredibly responsive to all of our requests, patient with our variety of tech savvy staff, and always accommodating to our needs." – Executive Director



#### **Solutions**

We met with the client to review their needs and budget and designed a plan for their migration. Microsoft Azure and the offering of Microsoft Cloud Services were clear fits for their users' needs. Dynamic groups for users and workstations were created in Azure AD. Intune configuration profiles were setup for application deployment, compliance, and endpoint security. A provisioning package was created and tested and ultimately deployed. All aspects of the migration were designed to leverage efficiencies while catering to individual needs. The file server was migrated to One Drive and Share Point for team file sharing and collaboration. A security assessment was also performed in conjunction with the migration to identify and implement opportunities to improve their security posture. We worked with users to enable Two Factor Authentication (2FA) across all systems. QuickBooks was also migrated to Azure. After everything was completed and verified that the migration was successful, we deactivated and offboarded the physical servers.

#### **Results**

The company's investment in technology paid off. Not only was the migration effort designed to save on costs, but the technology upgrades also helped improve operations, streamline communications, and improve the organization's overall technology infrastructure. By converting to the cloud platform, it enhanced the collaboration and productivity efforts of the staff, and they were able to enhance their operations, such as leveraging cloud-based tools to collaborate and communicate more effectively.

At Simplicit Technologies, we work hard to train our team members not only to be reliable experts that provide you with IT Support and technology solutions, but also to be proactive with preventative solutions, so that we can minimize your IT issues. Our goal is to keep your network safe and your staff productive. Our 24/7 monitoring and management will not only increase your productivity but allows us to handle and prevent most issues before they become a problem.

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